



11 JUL 2011

Epping Forest Taxi Association

Mr Azid Sanu

Tel: [REDACTED]

Email: efta2011@hotmail.co.uk

Date: 06 July 2011

Dear Mrs K Tuckey

We are very pleased that the council has made some changes to the licencing terms and conditions. However we at EFTA do not think that these changes go far enough.

In point 5 "A Hackney carriage shall display a roof sign capable of being illuminated, and showing to the front and rear the word TAXI"

This wording we believe is ambiguous. It does not state anything about advertising on the roof signs. There are many operators with their names illuminated on their roof signs. Is this allowed as your terms and conditions do not state one way or the other? We believe if they are allowed to advertise then this needs to be clarified in your T & C and what size the advertisement should be. Should the name of the office be put at the front or the rear of the sign?

In point 7E

Vehicle specification

"Be capable of carrying a wheelchair in a reasonable manner"

We believe this is also ambiguous. What do you mean by this? If you mean that all new Hackney carriage vehicles must be capable of carrying a wheelchair such as London black cabs and Euro taxis we think that this is positive. However if it means that a wheelchair can be folded up and put in the boot we believe this is a negative change. Please clarify

We are also requesting urgent taxi ranks in key points of interest.

Yours Sincerely

Mr Azid Sanu

Chairman

Epping Forest Taxi Association